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PRESS RELEASE

Become a Business Process Outsourcing (BPO) specialist in just 2 Weeks

September 27, 2011- The Belize Trade and Investment Development Service (BELTRAIDE) in collaboration with the Ministry of Education and Youth, along with other industry stakeholders would like to inform the general public of the Business Processing Outsourcing (BPO) certification program that is scheduled to be offered from October 17th to December 2nd. Nine sessions will be held, from Monday to Friday, 8:00a.m. - 5:00p.m. The venues for this program are the following:

- The ICT Center in Belmopan,
- Center for Employment and Training in San Ignacio
- ITVET in Belize City.

This training program is geared at creating viable opportunities for employment in the ICT industry, by developing modules that are in compliance with international standards, including sales, customer service and communication. It caters to enthusiastic high school or Associate level graduates, who possess exceptional communication, interpersonal and work ethic skills. These individuals are required to be computer and internet literate, and possess the ability to work flexible hours. The program has been designed to enrich individuals with the necessary skills and abilities to serve as BPO specialists, particularly in call centers. BPO is an industry that is currently experiencing huge growth momentum worldwide, with Belize not being an exception. BPO will generate substantial employment for our country, as well as create a stable economy and open other windows of opportunities for further investments.

The cost of the program is \$50.00, comprising of both registration and certification fee, to be submitted along with the application to bpotraining@belizeinvest.org.bz. The deadline to submit application letters and résumés for this program is on **Wednesday, October 5th, 2011.**

For more information, please do not hesitate to contact:
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